POCLD Policy Chapter 6 Operations

## 6.14 PATRON CODE OF CONDUCT

The Pend Oreille County Library District is committed to providing library visitors with excellent customer service and a safe, comfortable environment.

As such, library visitors are expected to refrain from any conduct that would interfere with the business of the Library, disrupt the library activities of other users, or create a health or safety risk for others.

Conduct that has been specifically identified as unacceptable under this policy includes, but is not limited to:

- Criminal activity
- Failure to observe library policies or guidelines
- Disruptive, violent, or aggressive behavior
- Soliciting for commercial purposes on Library property
- Computer viewing or printing of content that disrupts the use of the Library by others
- Creation or emanation of odor that can be detected from six feet away
- Sexual misconduct
- Loud conversations, including those held on cell phones
- Carrying weapons in violation of state or federal law or leaving a lawfully possessed weapon unattended
- Displaying weapons in a manner or under circumstances that manifests as an attempt to intimidate or that warrants alarm for the safety of others
- Evidence or strong indication that an individual's presence in the Library creates a risk to public health or safety
- Smoking (including vaping) or the consumption of alcohol or controlled substances on Library property
- Bathing or washing clothes in restrooms

The POCLD Patron Code of Conduct will be enforced in a consistent manner by all Library staff.

Library visitors who fail to abide by this code of conduct may initially be asked to leave the Library for the remainder of the business day. Should issues continue to arise, the Library Director has the authority to expand the trespass (defined as a loss of access to library spaces and services) in length and include other Library locations.

Law enforcement may be called if deemed necessary by staff.

Revised 4/22/25 Revised 8/22/24 Revised 8/27/20 Revised 3/23/17 Revised 3/18/08 (cell phone use) Revised 8/9/99 Revised 7/12/99 Adopted 8/9/93